

Premier Toll Violation Process

Dear Customer,

Premier has contracted with American Traffic Solutions (ATS) as a benefit service to its customers. ATS manages payments for all tolls/transactions on Premier's behalf, eliminating the customer's risk of violations and non-payment penalties. This is a centralized Plate Pass[®] Toll Guard that has coverage blanketing all major toll regions in North America. The customer deliverable solution prevents high cost toll violations.

How does TollGuard work?

Pursuant to Premier's Standard Terms and Conditions, the customer is responsible for all tolls incurred during the rental or lease period. If the customer does not have their own coverage or method of payment in the vehicle for a toll, and Premier is billed for the toll, then Premier Trailer Leasing's toll violation elimination service ensures the toll is paid. This saves the customer from an expensive penalty that would have been issued if the vehicle was not protected. Premier Trailer Leasing will invoice the customer for the cost of the applicable tolls, along with a service fee.

Possible Reasons for a Toll Transaction Fee:

- Transponder/Toll Tag working?
 - The transponder must fail for the authority/ATS to bill for the toll. Is the driver receiving an error message at the toll gate notifying them that their transponder is faulty or the toll did not pick up? These messages are signs to the driver that the transponder is faulty or broken. If the transponder fails the authority should still bill the primary account unless the two conditions below are in play.
- Is the trailer plate on the account?
 - If Premier Trailer Leasing is registered as the primary for the license plate, the customer must register the trailer shifting itself to the primary position, and Premier to the secondary. Then any toll transaction or violation received will be delivered directly to the customer. Please note, however, that not all authorities allow a trailer to be registered if Premier holds the title.
 - If the driver has a functioning transponder, but did not add the trailer plate to their account. If the plate is not on the account the authority will look for a secondary account to bill and that is where they would find the Premier ATS account.
- Account status?
 - If the transponder account is delinquent (negative balance, unpaid violations) the toll authority will look to the secondary account with the license plate and bill that plate.

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Are license plate images available/obtainable from issuing toll authorities?

The TollGuard service prevents toll violations. Therefore, most issuing toll authorities do not obtain an image of the license plate because no violation has occurred.

How ATS Works for Premier and Our Internal Process:

American Traffic Solutions (ATS) sends to Premier a detailed spreadsheet for all toll transactions. The detail identifies the toll authority, date, time, location, toll charge amount, license plate, and Premier Trailer Number. The license plate is researched to identify the customer renting/leasing the trailer at the time of the toll charge. A rebill invoice is generated for the customer. The customer will be charged as follows, per every five (5) day reporting period (a “Reporting Period”):

- First toll violation offense in the Reporting Period:
 - \$15 processing fee, plus the toll charge
- All successive toll violation offenses in the Reporting Period:
 - \$5 processing fee, plus the toll charge

The cost of the toll charge plus a small administrative fee is invoiced to Premier for each toll paid by ATS.

Registering Trailers:

The customer can register a trailer through their toll account in the same manner they register their trucks. Once logged into their account, the customer inputs the trailer information including the plate number. This ranks the customer as the primary and Premier as the secondary for that trailer.

 TollGuard™ Coverage Areas

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